



Detail Call Holding

Locations: BCM 4.0, Only External

Date: 12/19/2008 to 12/30/2008

Date	Time	Direction	CLID / Digits Dialed	Caller Name	Holding Extension	Extension Name	Duration	Abandoned While Holding
19/12/2008	12:19:20 PM	Inbound	5197871689	RECORD ADRIAN	2225	Mike McEwan	00:00:26	No
19/12/2008	12:25:36 PM	Inbound	5197871689	RECORD ADRIAN	2225	Mike McEwan	00:00:36	No
23/12/2008	12:22:29 PM	Outbound	9055483945		2225	Mike McEwan	00:00:34	No
29/12/2008	3:18:39 PM	Inbound	6306284266		2225	Mike McEwan	00:00:20	No
29/12/2008	11:43:32 AM	Inbound	9053322351	TELUS ADVNCD CO	2227	Doug Moffat	00:01:17	No
22/12/2008	4:18:20 PM	Inbound	7013619637		2226	Ron Jones	00:04:04	No
23/12/2008	2:50:08 PM	Inbound	9055017184	ETI	2226	Ron Jones	00:00:33	No

Total Calls Held: 7