



Abandoned Incoming Calls

Locations: BCM 4.0, Only External
Date: 12/10/2008 to 12/11/2008

Date	Time	CLID Number	CLID Name	DID	DNIS	Answered	Call Duration	Longest Downtime	Total Downtime	Last State	Extension	Extension Name
2008/12/10	1:49:35 PM	9056675032		N/A	N/A	Yes	00:00:34	00:00:18	00:00:27	Ring	2223	Kitchen
2008/12/10	4:29:36 PM	6032143651		N/A	N/A	No	00:00:17	00:00:17	00:00:17	Ring	2221	Joni
2008/12/10	4:37:06 PM	3322357		N/A	N/A	No	00:00:14	00:00:13	00:00:13	Ring	2221	Joni
2008/12/10	4:38:42 PM	3322357		N/A	N/A	No	00:00:08	00:00:07	00:00:07	Ring	2221	Joni
2008/12/10	4:47:54 PM	3322358		N/A	N/A	No	00:00:26	00:00:25	00:00:25	Ring	2221	Joni
2008/12/11	9:03:13 AM	3221		2226	2226	No	00:00:06	00:00:06	00:00:06	Ring	2226	Ron Jones
2008/12/11	9:03:53 AM	8153345800		N/A	N/A	No	00:00:25	00:00:09	00:00:24	Ring	2221	Joni
2008/12/11	9:05:06 AM	8153345800		N/A	N/A	No	00:00:58	00:00:35	00:00:43	Ring	2221	Joni
2008/12/11	9:29:49 AM	3221		2226	2226	No	00:00:07	00:00:07	00:00:07	Ring	2226	Ron Jones

Abandoned Calls: 9 times